

As the national leader for occupational health in healthcare, the Executive Board of Directors for the Association of Occupational Health Professionals in Healthcare (AOHP) communicates the association's position when matters of importance emerge related to the health and safety of healthcare personnel in healthcare. Position statements are consistent with the vision and mission of the association. The formation of position statements may also offer the opportunity to collaborate with occupational health and safety professionals in related organizations.

Current Active Position Statements:

- Occupational Health Professional in Healthcare Settings
- Confidentiality of Employee Health Records
- Injury and Illness Prevention Programs
- Safe Patient Handling
- Influenza Vaccination of Healthcare Personnel
- Standards for Adult Immunization Practice

Retired Position Statement

Ergonomics (retired 4/2012; replaced by Injury and Illness Prevention Programs 4/2012)

Occupational Health Professional in Healthcare Settings

The Association of Occupational Health Professionals in Healthcare (AOHP) supports the utilization of a designated occupational health professional in hospitals, clinics, home health agencies, long-term care facilities and other settings in which healthcare personnel (HCWs) are employed. Professionals specializing in occupational health in healthcare should be given responsibility for the development and implementation of a comprehensive program to address the complex workplace health issues of HCWs. The presence of occupational health professionals promotes employee health and productivity, decreases direct and indirect costs of compensable work-related illness and injury, and reduces absenteeism.

Rationale

Occupational health services for HCWs are provided in an increasingly complex technological and regulated environment. In this setting, it is the occupational health professional who:

- Assures that prevention programs for illness and injury are effective. This is accomplished through training on workplace hazards, preventive injury/illness techniques and immunization programs.
- Assures that the facility programs comply with federal, state and local regulations. There are now
 many occupational standards that have a major impact on HCWs. A rapidly increasing body of
 occupational standards have a major impact on HCW health and safety programs.
- Develops a professional rapport with HCWs, which enables addressing real and potential workplace problems and concerns.
- Interacts with the various professionals responsible for the care of injured HCWs and, in an active case management style, assures the earliest possible return to work of injured personnel.
- Assures that HCWs are placed in jobs that are compatible with their physical and emotional status, to enable each worker to perform his/her job safely, efficiently and effectively.

Recommendation

AOHP advocates the presence of a designated occupational health professional in each healthcare facility who is vested with the responsibility of managing the complex occupational issues of HCWs. These activities must be supported by management and take place in an environment committed to the principles of occupational health.

Reviewed 05/2014

Confidentiality of Employee Health Records

The Association of Occupational Health Professionals in Healthcare (AOHP) believes an imperative exists with regard to the confidentiality of occupational/employee health records. The occupational health professionals in healthcare settings, including nurses, nurse practitioners, physicians, physician assistants, and all allied health professionals, are charged with the protection of the individual worker's right to privacy with regard to his or her employee health records. As a general rule, release of information beyond medical fitness for duty or that which is required by law cannot be undertaken without the specific written request of the employee.

Regulations and statutes that address privacy and confidentiality issues include federal regulations under the Occupational Safety and Health Administration (OSHA,) the Americans with Disabilities Act (ADA) and the Health Insurance Portability and Accountability Act of 1996 (HIPAA.)* Federal law also restricts disclosure of drug and alcohol abuse treatment records. Workers' compensation is excluded by HIPAA, and pertinent information can be accessed according to the corresponding state's workers' compensation act for work-related injuries, illnesses or exposures. In addition, healthcare facilities may have health information requests made by other regulatory bodies such as The Joint Commission and state departments of public health. Each state has specific statutes for mandatory reporting of items, such as communicable disease diagnosis, which may include personally identifiable data. Release of information contained in the employee health record following receipt of a subpoena, warrant or summons that is issued or ordered by a court, grand jury or judicial officer must only be done based on the statutory requirements of the state where the records are maintained, and information released should only include that information specifically described in the subpoena, warrant or summons. Care must be taken to ensure that worker confidentiality is maintained when electronic communication methods are utilized. Specifically, institutional electronic security measures such as encryption may be needed to transmit this type of information.

Employee health records include the pre-placement medical history, results of physical examinations, medical surveillance and other screening data, vaccination records, information on assessments made at the request of the employer or the employee, exposure follow-up records, documentation of observations and counseling, and any other health records which come under the control of or are initiated by the occupational health professional, regardless of the source.

Management's requests for information beyond medical fitness for duty, workplace safety or that required by law must be carefully reviewed, as management is not empowered to override the obligation of confidentiality imposed upon the employee health professional. Health related information contained in the record will be kept confidential, except that: supervisors and managers may be informed regarding restrictions on the duties of persons with certain injuries or illnesses and regarding necessary accommodation; medical, first-aid and safety personnel may be informed when emergency or special medical treatment may be required; and government officials investigating compliance with state and federal law may be informed. An employer also reserves the right to disclose information from an employee's health record to anyone other than the employee when failure to disclose such information might place others at risk. Consultation with company legal counsel may be indicated. Aggregate health information without any form of identifiers can be used for statistical purposes to justify the cost/benefit of safety and health program initiatives.

Accurate health information cannot be secured when the confidentiality of these records cannot be ensured. Failure to secure complete and accurate information from an employee in the healthcare setting may present a threat to the health of patients as well as other healthcare personnel.

*Note: HIPAA's authority does not address an employer's use of information contained in the employee health record. In addition, occupational health professionals should also be aware of and refer to any statutory laws governing their particular state.

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Injury and Illness Prevention Programs

The Association of Occupational Health Professionals in Healthcare (AOHP,) as the national leader for occupational health professionals (OHPs) in healthcare, strongly supports the creation and implementation of injury and illness prevention programs (also known as safety and health management systems) within all healthcare settings. These programs involve a proactive process to find and fix workplace hazards before healthcare personnel are injured. These programs have the ability to decrease injury and illnesses as well as to change the culture of the work environment, including increasing productivity and quality, reducing turnover, reducing costs and increasing employee satisfaction.

The basic elements of a program include:

- Management leadership.
- Employee participation.
- Hazard identification and assessment.
- Hazard prevention and control.
- · Education and training.
- Program/system evaluation and improvement.

These elements are individually important and collectively are interrelated and interdependent.

Every healthcare setting is different. These elements can be developed in a manner that will meet the specific needs of each organization.

OHPs in healthcare are well-suited to initiate and lead these efforts in their organizations. If the OHP is not the leader of the program, he/she is definitely a stakeholder who needs to be a member of the Injury and Illness Prevention Team.

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Safe Patient Handling

The Association of Occupational Health Professionals in Healthcare (AOHP) strongly supports the provision of a safe and healthy environment for the nurse/caregiver and patient. Back injuries and other musculoskeletal disorders related to patient handling are the leading cause of workplace disability for nurses and other direct patient care providers. The importance of developing reliable approaches for prevention of back injuries and other musculoskeletal disorders related to patient handling is critical. AOHP supports actions, policies and laws that will help to establish a safer environment of care for nurses, other direct patient care providers and patients as it relates to safer patient handling and prevention of injuries.

- Employer and management commitment is needed to adopt an institutional policy that encompasses the safest approach for the caregiver, as well as the patient, when handling, moving and transporting patients. The safest approach is the use of assistive equipment that discourages the use of manual handling. There needs to be initial and ongoing investment in adequate supply of appropriate devices, ensuring: availability of and adequate storage space for equipment; proper disinfection based on infection control principles; educating staff on usage; and designating resource personnel for ongoing assessment and evaluation.
- Employee participation is vital in the assessment and implementation process to encourage acceptance and success of the program. Staff have a wealth of essential information about specific hazards in their work environment associated with patient handling and can assist in guiding actions that will ensure program effectiveness and positive outcomes. Staff must also be involved and given authority in the evaluation and selection of patient handling devices and equipment. They should participate in initial and ongoing education/training activities related to patient handling and the use of assistive devices and equipment.
- Regulation and enforcement of a standard to control ergonomic hazards in the healthcare industry is necessary to prevent back injuries and musculoskeletal disorders. The regulation should include the use of engineering controls for patient handling activities. AOHP supports a continued call to OSHA and state legislators to develop such standards that are appropriate and reasonable to healthcare employers.
- Support of research and evidence-based practice is crucial to continue the ongoing development of interventions to prevent back injuries and musculoskeletal disorders related to patient handling. Further study is also recommended to redesign other high-risk tasks to promote safer work environments for nursing staff. Prompt communication of current study findings to the association and partnering organizations is critical in reducing these injuries and disorders.

In summary, AOHP believes that manual patient handling is unsafe for the caregiver and patient. Such handling is also directly responsible for disabling back injuries and musculoskeletal disorders in nurses and other direct patient care providers. Utilizing safe patient handling reduces stress for nurses to help them stay in the profession. Safe patient handling can occur with assistive devices, ensuring improved quality patient care and outcomes. The ultimate benefits are afforded to the nurse/caregiver, patient and employer. AOHP welcomes the opportunity to work collaboratively with regulatory agencies and professional associations to promote safe patient handling and reduced healthcare worker injuries.

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Influenza Vaccination of Healthcare Personnel

Influenza vaccination of healthcare personnel (HCP) has been in place for many years to prevent the transmission of influenza. HCP compliance rates have been poor, and therefore patients and residents in at-risk populations (e.g. immunocompromised, the very young and older adults) are at risk for contracting influenza from staff who transmit it. Discussion has ensued about mandating influenza vaccination for HCP, which would improve vaccination rates and thereby reduce transmission of influenza to at-risk patients and residents. The Association of Occupational Health Professionals in Healthcare (AOHP) has examined this issue quite extensively, finding that there are many nuances to consider regarding mandating influenza vaccine in HCP. When developing AOHP's position statement on influenza vaccine, multiple publications were reviewed and membership input was obtained, reviewed and considered.

Historical/Background Data

Preventing Influenza Transmission

Infection prevention and control experts recognize that vaccination is an effective tool in preventing transmission of influenza and is important to patient safety and quality of care. The risk of HCP transmitting influenza to patients during the course of their duties is of significant concern. Vaccinating HCP will help reduce transmission of influenza to the patient population in general, as well as decrease the likelihood that HCP and/or patients will become ill. For many years, the Centers for Disease Control and Prevention (CDC,) along with many other organizations, has recommended influenza vaccination for HCP. Despite these recommendations, vaccination rates still hover at approximately 72% nationwide, well below the 90% goal recommended by Healthy People 2020.

The Association for Professionals in Infection Control and Epidemiology (APIC) Influenza Immunization of HCP 2011 Position Statement advises that "seasonal influenza vaccination of HCP offers an important method for preventing transmission of influenza to high-risk patients. Evidence supports the fact that influenza vaccine is effective, cost efficient and successful in reducing morbidity and mortality. Evidence also demonstrates that the current policy of voluntary vaccination has not been effective in achieving acceptable vaccination rates." APIC proposes that healthcare providers have an obligation to ensure that all HCP are vaccinated against influenza. They state "as healthcare providers, we have an obligation to ensure that all HCP are vaccinated against influenza. As a profession that relies on evidence to guide our decisions and actions, we can no longer afford to ignore the compelling evidence that supports requiring influenza vaccine for HCP. This is not only a patient safety imperative, but is a moral and ethical obligation to those who place their trust in our care." In the same document, they state "as a profession dedicated to the prevention of infection, we have an ethical responsibility to protect those individuals entrusted to our care. We must do a *better job* of immunizing HCP every year to ensure patient safety and to protect those individuals at high risk of developing complications of influenza."

According to the Clinical Infectious Disease publication, studies show that HCP who frequently have contact with high-risk patients can shed influenza virus before they are symptomatic, thereby putting their vulnerable patients at risk. It has been shown that HCP routinely report to work when ill with respiratory symptoms. The American College of Occupational and Environmental Medicine (ACOEM) states that "immunization against influenza should be strongly encouraged and employers should provide vaccine at no charge to the worker."

Vaccine Effectiveness

The variability of vaccine effectiveness is controversial when discussing mandating influenza vaccination. The CDC addresses the varying effectiveness of the influenza vaccine: "The effectiveness of inactivated influenza vaccine depends primarily on the age and immunocompetence of the vaccine recipient, and the degree of similarity between the viruses in the vaccine and those in circulation. In years when the vaccine strains are not well matched to circulating strains, vaccine effectiveness is generally lower. The vaccine

may also be lower among persons with chronic medical conditions and among the elderly, as compared to healthy young adults and children. In addition, estimates of vaccine effectiveness vary, based on the specificity of the outcome that is being measured in the study." Influenza vaccine is not as effective in some populations. Those most at risk for infection are young children, the elderly and the immune-suppressed. Vaccinating HCP helps to protect these vulnerable populations. The Infectious Diseases Society of America (IDSA) states, "influenza vaccine effectiveness varies by age, host immune status, and the match between circulating and vaccine virus strains."

According to the 2010 revised Society for Healthcare Epidemiology of America (SHEA) position paper, "a mismatch between the vaccine and the circulating wild-type strains is infrequent, but even in years with a substantial mismatch, the vaccine still may be partially effective. Vaccination of HCP serves several purposes: to prevent transmission to patients, including those with a lower likelihood of vaccination response themselves; to reduce the risk that HCP will become infected with influenza; to create "herd immunity" that protects both HCP and patients who are unable to receive vaccine or are unlikely to respond with a sufficient antibody response; to maintain a critical societal workforce during disease outbreaks, and to set an example concerning the importance of vaccination for every person."

Mandating Vaccination

The support for mandating influenza vaccination varies, along with the use of the term. For the purpose of this position statement, AOHP has determined that the term "mandate" means a condition of employment.

The American Academy of Pediatrics (AAP) recommends mandatory Influenza vaccine for all HCP. AAP states, "healthcare associated influenza outbreaks are a common and serious public health problem that contribute significantly to patient morbidity and mortality and create a financial burden on healthcare systems. In its policy statement, AAP recommends that all HCP should be required to receive an annual influenza vaccine. The policy "Recommendation for Mandatory Influenza Immunization of All Health Care Personnel," published in the October 2010 print issue of Pediatrics (published online Sept. 13,) states that "despite the efforts of many organizations to improve influenza immunization rates with the use of voluntary campaigns, influenza coverage among HCP remains unacceptably low." Annual influenza epidemics account for 610,660 life-years lost, 3.1 million days of hospitalization and 31.4 million outpatient visits. Flu generates a cost burden of approximately \$87 billion per year in the United States. Mandatory influenza immunization for all HCP is "ethically justified, necessary and long overdue to ensure patient safety," according to the statement. "The influenza vaccine is safe, effective and cost-effective, so healthcare organizations must work to assuage common fears and misconceptions about the influenza virus and the vaccine."

Over the last eight to 10 years, many hospitals and healthcare systems have moved to mandatory vaccination programs. Implementation of mandates has improved vaccination rates in these facilities, typically into the 97th and 98th percentile range. Surveys of staff at the Mayo Clinic and the University of Pennsylvania Health System note that 59.3% to 84.6% of HCP in those respective clinics supported a policy that required influenza vaccination for HCP, with exemptions allowed for medical and religious purposes.

APIC recommends that "facilities that employ HCP require annual influenza vaccination as a condition of employment unless there are compelling medical contraindications. This requirement should be part of a comprehensive strategy which incorporates all of the recommendations for influenza vaccination of HCP of the Healthcare Infection Control Practices Advisory Committee (HICPAC) and the ACIP for influenza vaccination of HCP. An essential part of this comprehensive strategy includes strict attention to important infection prevention practices such as hand hygiene and respiratory etiquette." ²

The American College of Occupational and Environmental Medicine (ACOEM) recognizes that "healthcare facilities must employ a comprehensive approach to reduce the risk of influenza transmission in the workplace, encompassing education, vaccination and infection control practices."

AOHP's Position

AOHP is a national association whose members represent thousands of HCP nationwide. AOHP promotes health, safety and well-being for HCP through: advocacy; occupational health education and networking opportunities; health and safety advancement through best practice and research; and partnering with other invested stakeholders.

- In an effort to promote the health, safety and well-being of HCP, AOHP advocates for a policy with the coordination of state, local and national government that supports mandating influenza vaccination for HCP if the organization cannot reach a 90% compliance rate with a voluntary vaccination program.
- All HCP should be offered the influenza vaccine, at no charge, as long as it is not medically contraindicated.
- AOHP strongly supports that all HCP receive the influenza vaccine based upon an informed decision through education regarding influenza illness, vaccine efficacy and safety, and infection control practices, including CDC recommendations.
- AOHP supports local, state and national policies/recommendations that increase influenza vaccination rates.
- If an organization cannot reach a 90% compliance rate with a voluntary vaccination program, AOHP recommends that the facility evaluate the strategies that have been implemented to increase vaccination compliance rates. In cases where 90% compliance cannot be achieved through voluntary efforts, the organization may need to consider mandating the vaccine.
- AOHP supports that research and evidence-based practice is necessary related to influenza
 transmission in the healthcare environment and vaccination of HCP. Prompt communication of
 current study findings to the association and partnering organizations is critical in improving influenza
 prevention programs.

In summary, AOHP believes that influenza management through vaccination is vital to the protection of patients, and this approach is a cornerstone to minimize absenteeism related to influenza in HCP. Occupational health professionals should strongly encourage a comprehensive influenza prevention program within the facilities they serve.

For more information, please call AOHP Headquarters at (800) 362-4347 or e-mail info@aohp.org.

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Standards for Adult Immunization Practice

The Association of Occupational Health Professionals in Healthcare (AOHP,) consisting of over 1,000 occupational health nurses, nurse practitioners, physicians and physician assistants, is dedicated to the health, safety, and well-being of healthcare workers. AOHP, through advocacy and education, strongly supports safe administration of immunizations to adults in the healthcare workplace as recommended by the Advisory Committee on Immunization Practices (ACIP) to help prevent serious illnesses, transmission of diseases and minimize absenteeism associated with vaccine-preventable diseases.

AOHP encourages its members and their organizations to adopt the Standards for Adult Immunization Practice and implement the following steps to ensure that adult patients are fully immunized: (1) assess immunization status of all patients in every clinical encounter, (2) share a strong recommendation for vaccines that patients need, (3) administer needed vaccines or refer to a provider who can vaccinate, and (4) document vaccines received by the patients in state vaccine registries. In addition, AOHP advocates for mandates that all healthcare workers be offered ACIP-recommended immunizations at no charge.

AOHP respects the individual healthcare worker's right to make an informed decision regarding vaccinations, and supports healthcare institutions in developing their own policies and practices to immunize their workforce that are consistent with the ACIP recommendations.

AOHP believes that immunization of healthcare workers is essential to their health and the health of their patients. AOHP is committed to promoting ACIP-recommended immunizations for healthcare workers and the Standards for Adult Immunization Practice in healthcare institutions represented by AOHP members.

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